

JULY 2020
ISSUE

SPECIAL POINTS
OF INTEREST:

- Did You Know
- New Resident Service Coordinator



**INSIDE
THIS
ISSUE:**

**Manager
Update**

**Did You
Know** 2

**Compliance
Update** 2

**Resident
Services** 3

Birthdays 4

**Maintenance
News** 4



“THE VIEW FROM 524”

From the Senior Manager, Joan Campbell, CPM



Dear Residents,

Happy Fourth of July, I know this year will be different than any year in the past.

This year, there will be no firework celebration at the Harbor. It sure will be missed. We hope everyone has a happy and safe fourth.

NEW RESIDENT SERVICE CO-ORDINATOR

As you know, Sheila has retired, and her replacement is Olivia Iyalla. We are very happy to have her join us. Please stop by her office and say hello.

FRONT ENTRANCE GARDEN AREA

Due to the excessive heat, we are lifting the no drinking ban for the garden area. This will be for non-alcoholic beverages only.

GUEST CHECK-IN

Please remember that ALL guests need to sign in at the front desk. Guests are not permitted in the building without checking in first. If you come in through the garage, please make sure to stop at the front desk.

LOBBY ATTIRE

When entering the lobby area, you must be dressed properly for the day and wear a mask.

NOISE COMPLAINTS

We have been receiving an increase in regard to noise traveling between apartments and being loud in the hallways. Please remember that we live in a high rise building and we need to be mindful of our neighbors. Please make sure to play your TV at a minimum volume and when closing doors, do not let them slam. Music should not be played loudly after 10pm, and it should never be heard when in the hallways. We all need to be considerate of our neighbors.

DOG OWNERS

Please remember when you are taking your dog outside you need to keep the leash close to you at all times, and not let your pet get away from you, especially when entering or exiting the elevator. Your pet should not be allowed to jump up on others and be co-mingling with other pets. If your pet discards his waste in the building, or garage, please clean up its mess. It is not the staffs' responsibility to do that for you. In addition, please remember that you live in close quarters, and when your dog barks continuously, it is disturbing to your neighbors. This is considered a noise complaint.

-Joan Campbell, CPM

Happy July 4th

REMEMBRANCE



World Hepatitis Day (WHD) takes places on the 28th of July bringing the world together under a single theme to raise awareness of the global burden of viral hepatitis and to influence real change. In 2020 the theme is 'Find the Missing Millions'.

290 million people are living with viral hepatitis unaware. Without finding the undiagnosed and linking them to care, millions will continue to suffer, and lives will be lost. On World Hepatitis Day, we call on people from across the world to take action and raise awareness to find the "Missing Millions".



JENNIFER COCO, COMPLIANCE MANAGER UPDATE

Emergency Contact Information Update?

EMERGENCY

It is very important that your Emergency Contact Information stays up to date. Have you changed who you would like us to contact? Did a phone number change? Did they move?

Please remember to update the Compliance Office in the event of any change to your Emergency Contact Information. The Compliance Office updates your emergency contact information with the Front Desk, and Resident Services.

Resident Services also has forms available to keep in your apartment that list pertinent information for your family in the event of an emergency; such as: doctors, power of attorney, bank, insurance and other contacts.

Please also remember that if you call 911 directly from your apartment, please also notify the front desk so that they can be prepared when emergency personnel arrive.



-Jen Coco-

Olivia I. Iyalla, Resident Service Coordinator



Hello, My name is Olivia Iyalla and I am your New Resident Service Coordinator. I come to you with many years of experience in Healthcare. I just recently graduated from Morgan State University with my Bachelors of Science in Social Work. I welcome each and everyone one of you to visit my office and I am also very open to new ideas. The resident service coordinator's office is still located on the first floor, across from the laundry room. I look forward to meeting everyone over the next few weeks.

FARMERS MARKET COUPONS



The Farmers Market Coupons are out and will be distributed in the month of August. **BUT YOU MUST CALL IN** to receive coupons at 410-396-2273 from July 7th-9th. Coupons are good until November 2020.

QUALIFICATION

- ◆ Be age 60
- ◆ Show proof of Age
- ◆ City Resident
- ◆ Meet the income guidelines of less than \$2,000 per month
- ◆ Proof of income



Balti-Market
Please keep in mind that all orders forms must be turned in by 4:00 pm on Tuesdays. Any orders turned in after the designated time will not be submitted. For individuals who places their own orders, remember it can only be placed on-line on Wednesdays.

2020 Renter's Tax Credit Refund

Applications for Renter's Tax Credit Refund is now available. If eligible, you have until September 1, 2019 to file. Eligible participants will need the following documents to file for a refund.

1. **2019** Award letter, 1099, W2, or Income Statement
2. 2019 Lease Agreement
3. Social Security Card
4. Picture ID

Individuals who need assistance with completing their applications can schedule an appointment with me in **my office**. I will obtain whatever paperwork you may need from Jennifer in advance.



-Olivia Iyalla, BSW

RSC UPCOMING

7/14/	Md. Food Bank Distribution	2:00 pm
	Tuesdays-Walmart Trip	12:00 am
	Tuesdays-Shoprite Order	4:00 pm
	Thursday-Shoprite Delivery	3:00 pm



WALMART BUS TRIP

Action N Maturity is still providing transportation to Walmart on Tuesdays at 12 :00 pm . The cost to Walmart is \$3.00 round trip. For social distancing, seats are limited to 7 individuals. Register a head of time.



Westminster House Apartments
524 N. Charles Street
Baltimore, Maryland 21201
(In Historic Mount Vernon)

Phone: 410-837-0180

Fax: 410-685-4991

Website:

www.westminsterhouseapts.org

JULY'S BIRTHDAY CELEBRATION

- | | |
|----------------------------|----------------------------|
| <i>Valarie Barnes</i> | <i>Randal Richardson</i> |
| <i>Michael Owens</i> | <i>Edna Mach</i> |
| <i>Ishai Kanatu-Bey</i> | <i>Julia Steele</i> |
| <i>Randy Games</i> | <i>Patricia Lockhart</i> |
| <i>Denise Fair</i> | <i>Laura Pratt</i> |
| <i>Althea Moore</i> | <i>Leonard Stem</i> |
| <i>Roslyn Boston-Busey</i> | <i>William Wilburn, Jr</i> |
| <i>Jeanette Smith</i> | <i>Ross Walker</i> |
| <i>Morgan Robinson</i> | <i>Gregory Voss</i> |
| <i>Maltonia Purviance</i> | <i>William Lomax</i> |
| <i>Vernon Moore</i> | <i>Glen Shipman</i> |
| <i>James Glover</i> | <i>Faye Ponder</i> |
| <i>Malinda Turner</i> | <i>Elroy Harding</i> |
| <i>Elaine Hopewell</i> | <i>Monica Yorkman</i> |
| <i>Robert Manning</i> | <i>Karen Wright</i> |
| <i>Connie Hill</i> | <i>Barbara Keith</i> |
| <i>Derrick Jones</i> | <i>Melvin Mills</i> |
| <i>Vanceane Majors</i> | <i>Charles Smith</i> |
| <i>Kathleen Middleton</i> | <i>Ella Williams</i> |
| <i>Sylvia Jordan</i> | |



If your name is not listed above, please forgive us as we try to update our listing....we sincerely wish you have a very Happy Birthday. Also!!!, please advise us if you do not want your name included in future newsletters.

SICK AND SHUT Ins

Please make sure you appeal to these individuals. For we are all members of Westminster House and we are family. Compassionate condolences are extended to all the family and friends of those we lost recently.

Prevention bedbug pre-treatment preparation

If you report bed bugs and are scheduled for treatment, please remember to prepare your apartment prior to the Exterminator's arrival. With effective Preparation and Treatment, we will be able to eradicate any pest easier.



- Remove all sheets, covers, dust ruffles, pillows or any other bedding covers from your mattress and box spring in all bedrooms. Wash all bed linens in the hottest water possible and then run through a hot dryer cycle for a minimum of 40 minutes.
- Declutter, this will assist in removing potential bedbug harborages.
- To give the treatment time to work, do not clean or remove the spray barriers that have been applied. The barrier will remain active for up to 3 months if left undisturbed, but can be easily removed with detergents and water, or disposable disinfectant wipes when required.
- Please allow 3 to 4 weeks after the treatment for it to be completely effective. Bed bugs may not leave their harbor-age for several days after treatment, and nymphs hatching from eggs will not be affected until they cross the spray barrier. However, all bedbugs will die within 3-7 days after crossing a treated surface.

Please report any incident of Bed Bugs to the Compliance Office. A separate extermination list is completed for Bed Bugs.



Jeffrey