# OCTOBER 2022 ISSUE



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# From the Senior Manager, Joan Campbell, CPM

#### Dear Residents:

Happy Fall to all of our Residents and Families! Summer doesn't seem to want to let go, and we are patiently waiting for the cooler temps of fall. The leaves in the park will be changing soon, and we are looking forward to the beautiful colors.

"THE VIEW FROM 524"

We wanted to thank everyone for their cooperation and assistance during our REAC inspection.

# TRASH CHUTE AND TRASH ROOM

We are still having problems with residents putting trash on the floors in the trash rooms. As stated in the Rules and Regulations, trash is not to be put down the trash chute after 10pm daily. Please be considerate of your neighbors and wait until the next day to take your trash to the trash room. Do not leave the trash on the floor. Boxes are to be broken down before being put in the trash room. **All trash MUST be placed in a bag before going down the chute.** Please make sure the door does not slam on your way in/out.

## MATS IN HALLWAYS

Please remember that floor mats are not permitted to be in front of your door in the hallways. They create potential tripping hazards. Please move any mats you have in front of your door, to the inside of your apartment. The Compliance Office will continue to call residents about violating this rule. If mats are not removed after the resident is notified, we will remove them.

## **OVERNIGHT PASSES**

Please remember that the Policy for Overnight Guests is 10 Overnight Passes per Calendar Quarter. You must have your guest get an overnight pass at the Front Desk and you must be present with them when signing them in. Please explain to your guest that you are responsible for their actions while they are visiting the building. If your guest is staying past midnight, they should have an overnight pass. If you need an extension for any reason, it must be approved, in writing by the Compliance Office or Management.

## SHOPPING CART RETURN

Please do not leave shopping carts in the hallways or the elevators. We continue to find unattended shopping carts throughout the building. When you are finished using the cart, please return it to the cart room on the lobby level.





#### Maintenance News Jeffrey K, Supervisor

Bulk Trash/Furniture Removal needs to be coordinated with the Maintenance Team or scheduled directly with our Bulk Trash Vendor. (Zachery 443-416-1819)

#### Please DO NOT put bulk items in the trash rooms. You will be billed if items are improperly removed.

Box Springs and/or mattresses should be fully wrapped in plastic before removal. Please coordinate with the Maintenance Team if you need plastic. We will be coordinating the conversion for switching over to heat beginning the week of October 17th.

We are still having issues with residents placing needles and diabetic pens down the trash chute without being properly stored. All medical sharp supplies MUST be placed in a secure container BEFORE being placed in a bag for trash.

Please remember to turn on your exhaust fan while you are cooking. This will help eliminate your smoke detector from going off while you cook. If there is smoke, please remember to open your window and DO NOT OPEN the door into the hallway.

-J. Knox



#### **Resident Services, Mimi Kelly, Resident Services Coordinator**

THE TAXICARD PROGRAM

The TaxiCard Program offers a monthly subsidy for taxicab transportation to eligible individuals. Each month that a payment is made, money is added to the TaxiCard to help pay for taxicab rides. When you add \$6.00 to your card per month, the program adds \$50.00, per month. That gives you \$56.00 a month to take taxis. If your income is higher, your monthly contribution is higher and you are given \$30.00 a month. This program provides rides to the nearby counties too. Registration is required. All individuals must meet the eligibility requirements. The Resident Services Office can offer assistance to set up your account. Please call for your appointment. If you wish to call on your own, please call 410-664-1123. This program does NOT require a doctor's signature.

#### **Fall Activities**

We are located in a very cultural and exciting neighborhood. There are so many opportunities within walking distance. The Baltimore City free bus routes are all around us too. Many walk down to the harbor and take the free bus back up to Westminster House. Assistance can be provided if you are not sure what bus to take to a certain location, come to the Resident Services Office. I can look it up on the computer. There is a bus that goes all the way to Towson. The Morgan State Silver bus takes you to Greenmount and 33<sup>rd</sup> and it's a half a block walk over to The Giant grocery store (next year there will be a Giant on Fort Ave.). For all of the new residents, we are located on a main bus route north and the main south line is on St. Paul St. (one block to the East). There are subway and light rail stations nearby also.



Mimi

#### MEDICARE SUBSCRIBERS

It has been noted that they are still residents that are eligible for Qualified Medicare Beneficiary (QMB) but have not applied. QMB helps eligible Maryland residents by paying the full amount of the monthly Medicare premiums and Medicare co-pays and deductibles. If qualify, you will receive a gray and white OMB card by mail.

#### SPECIFIED LOW-INCOME MEDICARE BENEFICIARY PROGRAM (SLMB)

If you do not qualify for QMB then you may qualify for SLMB. SLMB will pay only the monthly Medicare Part B premium. You will not receive a card but a letter to tell you if you are eligible. See the Resident Service Coordinator for more details.

# It's time for Medicare Annual Open Enrollment 2022-2023!

Baltimore City SHIP program will conduct open enrollment from October 15 - December 7This is a great time for new Medicare Beneficiaries, and long standing Medicare recipients, to review their current plans and make changes if needed or shop for a better plan.

They are available to assist everyone who have Medicare residing in Baltimore City. You can contact BCHD SHIP Office at 410-396-2273 to schedule an appointment starting September 26. SHIP have an awesome team of counselors. SHIP counselors are very passionate about providing information and resources to Medicare Beneficiaries so they can make informed decisions about their healthcare. SHIP counselors will also screen Medicare recipients for Medicare Cost Saving programs. If eligible, these programs will help put money back into the Beneficiaries pocket.



#### **RSC UPCOMING EVENTS**

10/19 United Health Care– Ice cream Social 10/24 Md. Food Bank

Distribution Time varies 10/26– Flu Shot Clinic (Professional RX)

Wal-mart Trip – Weekly Balti-Market Ordering Balti-Market Delivery

Tuesday 11:30 am 4:00 pm Time varies



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Westminster House Apartments 524 N. Charles Street Baltimore, Maryland 21201 (In Historic Mount Vernon)

Phone: 410-837-0180 Fax: 410-685-4991 Website: www.westminsterhouseapts.com

#### **OCTOBER'S BIRTHDAY CELEBRATION**

Stephanie Ambrose Michael Harmon Robert Mallette-Bey Robert Halsor Carlethia Street Roxanne Johnson David Brantley Clarence Pollard Robert Hairston Gregory Cochrane Jeanette Carrington Ronnie Harmon William Palmer Irene Bridges Harry Lucky Clifford Brown Calvin Jackson Ralph Watkins Patrick Rowland Stefano Johnson Leslie Offutt Walter Artis Harrison Ferguson Joan Campbell



If your name is not listed above, please forgive us as we try to update our listing....we sincerely wish you have a very Happy Birthday. Also!!!, please advise us if you do not want your name included in future newsletters.

#### SICK AND SHUT INS

If you are aware of any individual(s) that are sick or shut in, please make sure you check in with them. Compassionate condolences are extended to all the family and friends of those we lost recently.

# JENNIFER COCO, Compliance Manager Update

# **Recertification Status**

Our <u>January</u> Recertifications are well underway, and right on schedule. We have completed the second through the fourteenth floors. You will receive a letter with your appointment, if you have not been scheduled already. Please contact the Compliance Office if you will not be able to attend your appointment. All of the annual recertifications will be scheduled by the beginning of October. If your income or assets have not changed since your last recertification, you do not need to bring anything to your appointment.

There are still a small number of residents that have not rescheduled their September Appointment. Please remember that this is a requirement of your lease, and failure to submit your paperwork will result in a notice to vacate.

Thank you all for your prompt assistance with the annual paperwork, it is greatly appreciated.

-Jen Coco-

