# JANUARY 2024



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# "THE VIEW FROM 524"

From the Senior Manager, Jennifer Coco, ARM, COS, BOS, TCS

Dear Residents,

As we welcome 2024 and all of the changes to come; I wanted to say how excited and happy I am to become the Senior Property Manager. We have come a long way since renovations and I wanted to make sure everyone knew I am still available and I will be moving into the Senior Manager Office sometime in January. There will be a notice posted to the Compliance Door to let everyone know. I am excited to take on this changed role and to continue to work with everyone here.

The team at Westminster House wants to wish a very Happy New Year to all of our Residents and Families. May the New Year bring much happiness and good health the whole year through.

The lighting of the Monument was a great show. We always enjoy our view on the 18th floor. Thank you to everyone who came to share the evening with us, eat and enjoy the fireworks. We would like to give a huge thanks especially to Lenny, Regina, Eleanor, Liz, Francine, Stefano, Jennifer Parker, and Shana for volunteering to help prep, set up, serve food and appetizers, and helped clean up. The celebration would not have been the same without them.

# Some things that you should know:

### PACKAGES:

Please remember that packages will need to be picked up at t he front desk. Packages are tracked/documented into the package room before you are notified of the delivery. You can not use a notification of delivery on your phone as proof of delivery. Please make sure you bring the sticky note from your mailbox to the front desk when you pick up your package. Please also remember that packages CAN NOT be held in the package room for more than 3 days. Thank you for your patience in our processing of your packages.

-Coco



# Maintenance News Jeffrey Knox, Supervisor

All work orders must be submitted through the front desk. Please do not stop the maintenance team in the hallway or around the building to give them a work order. Residents are not permitted into the back maintenance area.



Please remember that large items are not to be placed in the trash chute. These items are clogging the trash chute and causing damage to the compactor.

Large items should be coordinated with our bulk trash provider for removal.

If you are traveling away from the building, please make sure all of your windows are closed before you leave.

With winter and snowy weather approaching, we wanted to remind you of Snow and Ice Safety. We want to help avoid slips and falls. Please remember to:
Wear Proper Footwear.
Make sure your shoes have a tread-like bottoms and

are not slick.

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Be careful wear you park, and watch for melting and re-freezing snow. Icy surfaces are a lot more dangerous than they look. Stay safe and watch your step.



Jeffrey

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### Resident Services, Lavelle Webb. Resident Services Coordinator **MARYLAND ACCESS POINT**

(MAP)

This is a very good City resource if you have questions about resources for seniors. The number is 410-396-2273. They can offer referrals for community resources, long term services and support. A person actually answers the phone (at least every time I have called with a question). You must call to start the application process. One program is called the Waiver Program and the other is The **Community First Choice** program.

Their service referrals include: health, mental health, utilities, grocery providers, health insurance and Medicare information.

# **BUS TRIP**

Our upcoming trip has been scheduled for January 12th. The bus will be leaving here at 10 am; the fee for the trip will be \$15 dollars. We will be going to PA **Dutch Market in** Cockeysville, and Hunt Valley Mall. Please let me know if you have any ideas on where you would like to go.



# TAXI ACCESS

Baltimore City Health Department Division of Aging & CARE Services offers a program for Seniors and individuals with disabilities access to transportation with the Taxi Card Program . If vou're interested in applying on your own for the Taxi Card Program you can complete an online application, or you can have an application printed and mailed to: The TaxiCard Program located at 6300 Blair Hill Lane, Suite 301, Baltimore Maryland 21209. There is also the option to Fax to 410-664-4018.

If further information is needed contact customer service at 410-664-1123 M-F 8-5pm.

Lavelle



### **Resident Service Events**

1/8 Md. Food Bank 2:00 PM

1/12 BUS TRIP. AMISH Market-Cockeysville, Hunt Valley Mall

Walmart Trip Every Tuesday 11:30 AM



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Westminster House Apartments 524 N. Charles Street Baltimore, Maryland 21201 (In Historic Mount Vernon)

Phone: 410-837-0180 Fax: 410-644-4575

Website:

www.westminsterhouseapts.com

January's BirthDay Celebration
Joseph Simpson
Ginetta Boynton
Jessie Frazier
Donald Bogart
Jenifer Lace

Lutfy Mandhiry
Bruce Kidd
Douglas Miller
Douglas Miller
Dereck Reid
James McAteer

Peggy Wilkins Helen Burton
Marion Crouse Maurice Robinson
Archie Toliver Susan Magrath
Nathan Penn Sylvia Dobbins
Joyce Collier Charles Davis
Catherine Wilson Marilyn Berry

If your name is not listed above, please forç our listing....we sincerely wish you a Ver advise us if you do not want your name incl

Compassionate condolences are extended of those we lost received



Jerry Storrs

Frederick Jones



## **COMPIANCE UPDATE**, RaShiem McCline

# Lease Signings!!

The final Stages of the January recertifications are complete

There were zero files that needed additional information for their January 1.2024 recertification.

Thank you again for your prompt attention to the income certifications and lease renewals. We would not have been successful without your help!

We are sending letters for appointments not associated with January Renewals. If you get an appointment letter, please make it a priority t attend. If you need to reschedule, please let us know in advance.

